



Tauranga Urban Bus Network

# Route 143

Whakatane – Tauranga  
via Paengaroa or Pukehina,  
and Te Puke

ROUTE

**143**

0800 4 BAYBUS (0800 4 229 287) | [support@zendesk.com](mailto:support@zendesk.com)  
[baybus.co.nz](http://baybus.co.nz)



## Whakatane - Tauranga

Monday, Tuesday and Friday

	AM
<b>Boon St – Fronting No. 32</b>	9:30
The Hub (Westbound)	9:38
Matatā – Arawa Street	9:50
Paengaroa	10:15
Pukehina Beach – Fire Station	-
Beach Road - Maketū	10:30
Te Puke – Commerce Ln	10:45
Gravatt Rd – Papamoa Plaza	11:00
Bayfair – Farm St – (Stand A1)	11:10
Tauranga City – Durham St (Stand B2)	11:25
Opposite Tauranga Hospital	11:35
<b>Cameron Rd - Greerton Village</b>	11:45

## Whakatane - Tauranga

Wednesday, Thursday and Saturday

	AM
<b>Boon St – Fronting No. 32</b>	9:30
The Hub (Westbound)	9:38
Matatā – Arawa Street	9:50
Paengaroa	-
Pukehina Beach – Fire Station	10:15
Beach Road - Maketū	10:30
Te Puke – Commerce Ln	10:45
Gravatt Rd – Papamoa Plaza	11:00
Bayfair – Farm St – (Stand A1)	11:10
Tauranga City – Durham St (Stand B2)	11:25
Opposite Tauranga Hospital	11:35
<b>Cameron Rd - Greerton Village</b>	11:45

## Tauranga - Whakatane

Monday, Tuesday and Friday

	PM
<b>Cameron Rd - Greerton Village</b>	1:50
Tauranga Hospital	2:00
Tauranga City – Durham St (Stand A1)	2:05
Bayfair – Farm St – (Stand B)	2:20
Gravatt Rd – Papamoa Plaza	2:30
Te Puke – Commerce Lane	2:45
Beach Road - Maketū	2:55
Pukehina Beach – Fire Station	-
Paengaroa	3:10
Matatā – Arawa Street	3:35
The Hub (Eastbound)	3:52
<b>Boost St – Fronting No. 32</b>	4:02

## Tauranga - Whakatane

Wednesday, Thursday and Saturday

	PM
<b>Cameron Rd - Greerton Village</b>	1:50
Tauranga Hospital	2:00
Tauranga City – Durham St (Stand A1)	2:05
Bayfair – Farm St – (Stand B)	2:20
Gravatt Rd – Papamoa Plaza	2:30
Te Puke – Commerce Lane	2:45
Beach Road - Maketū	2:55
Pukehina Beach – Fire Station	3:10
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Matatā – Arawa Street	3:35
The Hub (Eastbound)	3:52
<b>Boost St – Fronting No. 32</b>	4:02

# How to get around with Baybus

## Plan your journey

In addition to the large print timetables, you can also check out the online journey planner and live tracking at [baybus.co.nz](http://baybus.co.nz), or download the Transit app on your mobile from the App Store or Google Play Store. You can also call our customer service team.

## Catch the bus

Stay on the curb at your marked stop and give a clear, friendly wave as the bus approaches, to signal the driver that you intend to board. Some stops are used by multiple routes, and signalling helps our drivers spot you, stop carefully, and pick you up.

## Pay for your journey

You can either pay cash to the driver or tag on and off with your Bee Card. Bee Card is a prepaid smartcard that makes bus travel easier and is usually cheaper than paying with cash. You can purchase and top up your Bee Card on board the bus using cash, online with your debit or credit card at [beecard.co.nz](http://beecard.co.nz), or by visiting your local Bay of Plenty Regional Council customer service centre. The minimum top up amount is \$5.00.

## Fares, discounts, and concessions

Bus fares vary per trip depending on the distance you are travelling and generally range between \$3.50 and \$15.80. Discounts are available, and concessions may require an application and a registered Bee Card. Available concessions include:

Infant (under 5 years old)

Child (5-12)

Youth (13-18)

Tertiary (student ID required)

Senior (over 65), SuperGold

Accessibility, and Community Connect.

View detailed fare tables and concession information at [baybus.co.nz](http://baybus.co.nz).

## Transfers

Free transfers between buses are available for one hour from the time of cash ticket purchase or two hours when using a Bee Card. The transfer time between buses can be no more than 30 minutes. You are allowed one free transfer per journey with a cash ticket, or two free transfers when using a Bee Card. You will need to present your ticket when transferring to the next bus, but this is applied automatically when tagging on and off with your Bee Card.

## **On-board facilities**

Free wifi is available on-board; look for the Bay of Plenty Regional Council network in your mobile device settings. Bike racks are fitted on Tauranga, Whakatane, and Rotorua buses. Please note that electric and children's bikes cannot use the racks due to weight and size restrictions. Placing the bike on the rack is the responsibility of the cyclist.

## **Accessibility support**

Wheelchair access is available with super-low floors and ramps on Tauranga and Rotorua urban buses.

## **Lost property**

For lost property, please contact the bus operator directly.

## **Safety and security**

Everyone deserves a friendly, clean, safe, and comfortable journey on our buses. Our passenger Code of Conduct outlines the behaviours expected when using our network and can be viewed at [baybus.co.nz](http://baybus.co.nz). Failure to comply may result in prosecution and/or revocation of your right to use the bus service.

## **Need help, have feedback, or a complaint?**

Use our online form at [Baybus.co.nz](http://Baybus.co.nz), call 0800 4 BAYBUS (0800 4 229 287), or email [support@baybus.zendesk.com](mailto:support@baybus.zendesk.com)

You can also visit in person at a Bay of Plenty Regional Council service centre at the following locations:

Rotorua: Level 2, 118 Fenton Street, Rotorua 3010

Tauranga: Regional House, 1 Elizabeth Street, Tauranga 3110

Whakatane: 5 Quay Street, Whakatāne 3120